

April 9, 2013

To: All Volunteers for AARP Foundation Tax-Aide (with a valid email address in VMIS)
From: Stan Marshall, chair, National Operations Committee, Miho Kikujo, Senior Operations Analyst
Subject: Cybertax 2013-12: FAST Reimbursement Reminders and resources

Are you ready to get training, counseling, and coordinating mileage reimbursement FAST? The attached resources will guide you through the FAST reimbursement system, answer common questions, and help you troubleshoot issues that might arise. If you're one of the more than 20% of volunteers who elect not to take reimbursement, thank you for your continued support of the program.

Attached please find the following related files:

- 2013 FAST Reimbursement FAQ
- Portal Login & Troubleshooting Guide
- Expense Form 2013 Non-Leader
- Expense Form 2013 Leader
- Expense Form 2013 Paper



